



CollectFlow

ACCOUNTS RECEIVABLE COLLECTIONS FOR SAP BUSINESS ONE

The aging report, turned into a **working queue**.

CollectFlow gives your credit and collections team one place to work every overdue account in SAP Business One — who to call next, what they promised, what is in dispute — and posts the payment back to B1 when the money arrives.

THE PROBLEM

Sound familiar?

Collectors work from an exported aging report that is out of date by lunchtime.

Dunning letters go out late, or to the customer who already paid.

Promises to pay and disputes live in inboxes and sticky notes, so nobody follows up on the day.

Finance cannot see next month's cash until the month is over.

HOW IT WORKS

Step by step, inside SAP Business One

1 SYNC

Pulls customers, open invoices, credit memos and payments from B1

A/R Invoice · Credit Memo

2 COLLECTOR

Opens a worklist ranked by amount, age and risk

Prioritized worklist

3 COLLECTFLOW

Moves each account through dunning stages by days past due and emails the letter

Dunning stage

4 COLLECTOR

Logs the call, records a promise to pay or a dispute

Promise to pay · Dispute

5 CUSTOMER

Reviews invoices and responds in the self-service portal

Customer portal

6 MANAGER

Posts the payment when it arrives

Incoming Payment

7 FINANCE

Sees DSO, CEI and the 13-week cash forecast move

Cash-flow forecast

WHAT YOU GET

Built for B1, not bolted on

- ✓ Prioritized collector worklists, by amount, age and risk
- ✓ Promise-to-pay and dispute tracking with follow-up dates
- ✓ Automated dunning sequences by days past due
- ✓ Customer self-service portal
- ✓ DSO, CEI and a 13-week cash-flow forecast
- ✓ Payments posted back to SAP B1 as Incoming Payments

INSIDE COLLECTFLOW



Collections dashboard: AR, aging, DSO and CEI at a glance

Screens shown with demo data from fictional companies.

THE BUSINESS CASE

DAYS SALES OUTSTANDING

41 days
from 62

Typical improvement targets we design a rollout to move — not a guarantee or a quoted customer result.

WHO USES IT

Collectors

Credit managers

Finance managers

Sales reps (read-only)

WHO IT FITS

Any B2B business on SAP Business One with open receivables — distribution, wholesale, manufacturing and services.

The screenshot shows a collector's worklist with a table of customer accounts. The table has columns: CUSTOMER, BALANCE, OVERDUE, OLDEST DUE, STAGE, PRIORITY, COLLECTOR, and OPEN ITEMS. The data is sorted by oldest due date. The first few rows are:

CUSTOMER	BALANCE	OVERDUE	OLDEST DUE	STAGE	PRIORITY	COLLECTOR	OPEN ITEMS
Brightwater Kitchen Group	\$306,018	\$291,883	+245d	Legal	Urgent	Liam Fitzgerald	18
Stonebrook Food Co-op	\$289,262	\$222,795	+251d	Legal	Urgent	Sofia Lindqvist	21
Lakeshore Grocers	\$295,197	\$211,741	+228d	Legal	Urgent	Marco Alvarez	24
Westbrook Hospitality Ltd	\$288,664	\$161,630	+42d	Follow-up	High	Sofia Lindqvist	7
Lakeshore Fresh Foods	\$183,287	\$160,516	+195d	Legal	Urgent	Sofia Lindqvist	24
Stonebrook Fresh Foods	\$184,968	\$155,734	+301d	Legal	Urgent	Sofia Lindqvist	24
Northgate Taverns Inc	\$236,447	\$121,450	+31d	Follow-up	High	Marco Alvarez	7
Lakesuper Supermarkets	\$192,607	\$118,216	+185d	Disputed	Urgent	Kemp Watanabe	9
Driftwood Bistro	\$220,928	\$111,187	+77d	Escalated	Urgent	Hannah Brooks	30
Copper Kettle Cafe Collective	\$106,005	\$92,873	+290d	Legal	Urgent	Marco Alvarez	22

The collector's worklist, ranked by what matters today

WHY CSC-WORK

Consultancy work that kept repeating became product. Every Flow product runs on the same foundation — shared licensing, the same SAP Business One Service Layer client, the same design system — so they install alongside each other and share data instead of fighting over it.

Built and supported by SAP Business One developers and consultants, on HANA and SQL Server.

See CollectFlow on your own data

Thirty minutes, your process, your questions.

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csc-work.com/products/collectflow/